

SUBMISSION OF COMPLAINTS

for goods purchased in the online store <http://sklep.aggi.pl>,
which is owned by AGGI company ul. Przewóz 34, 30-716 Kraków, NIP 628-185-99-11,
REGON 351383874

Date of preparation

1.Name of person submitting the complaint

2.Address of the person submitting the complaint

3.Date of receiving of the goods

4.Product name

5.Quantity of the disputed product unit price

6.Bill number (e.g. invoice or receipt)

7.Order number

8.Exact description of incompatibilities and defects

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9.When and under what circumstances defects were found

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10.Requests of the person submitting the complaint

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11.Complaints will be considered after the goods have been inspected by an expert.

The seller will respond to the notification within 14 days.

The complaint will be dealt with as soon as possible

12.I am entitled to a refund for the product submitted for complaint and / or its delivery, please pay to bank account*:

First name, last name, address.

Bank account number

*) refers to a recognized complaint

I declare that I have read the regulations of the AGGI online store and accept it terms.

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Date and legible signature of the person submitting the complaint

*The application should be completed with true and correct data. Please provide proof of purchase, advertised item and declaration in one package. **Please send the package at your own expense to the following address: AGGI - complaint department, ul. Przewóz 34, 30-716 Kraków.***

Filled in by an AGGI employee after receiving the package

The goods were accepted for the deposit, date:

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