INFORMATION CONCERNING THE USE OF THE RIGHT TO WITHDRAW FROM THE CONTRACT

Applies to the Consumer, i.e. a natural person who has purchased goods for a non-business purpose.

The right to withdraw from the contract.

You have the right to withdraw from this contract within 14 days without giving any reason. The deadline to withdraw from the contract expires after 14 days from the day they entered. You in possession of things or in which a third party other than the carrier and indicated by you came into possession of the things. To exercise the right of withdrawal, You should inform us (AGGI - returns department, ul. Przewóz 34 (I p.), 30-716 Kraków) about your decision to withdraw from this contract by an unequivocal statement (on example, a letter sent by post). You can use the model withdrawal form, but it is not mandatory. To meet the deadline to withdraw from the contract, it is enough for you to send information regarding the exercise of your right to withdraw from the contract before the deadline to withdraw from the contract. The statement can be sent together with the returned goods

Effects of withdrawal from the contract.

In the event of withdrawal from this contract, we will refund all payments received from you, including the costs of delivery (except for additional costs) resulting from the delivery method chosen by you other than the cheapest usual delivery method offered by us), immediately, and in any case not later than 14 days from the day on which we were informed about your decision to exercise the right to withdraw from this contract. We will refund your payment using the same methods payments that you used in the original transaction, unless you have expressly agreed otherwise; in any case you will not incur any fees in connection with this refund. We may withhold reimbursement until we receive the item or until we receive proof of sending it back, whichever the event will happen sooner. Please send or return the item to us immediately, and in any case not later than 14 days from the day on which you informed us of the withdrawal from this agreement. The deadline is met if you send back the item within 14 days. You will have to bear the direct cost of returning the item. Returns should be direct to the following address: **AGGI - returns department, ul. Przewóz 34 (I p.), 30-716 Kraków**. You are only responsible for reducing the value of things resulting from using it in a different way than it was necessary to establish the nature, characteristics and functioning of things.

WITHDRAWAL FROM THE CONTRACT

(this form should be completed and returned only if you wish to withdraw from the contract)

1.Addressee: AGGI - returns department, ul. Przewóz 34 (I p.), 30-716 Kraków - Online store http://sklep.aggi.pl
2 .Consumer's name and surname: ……..
3 .Consumer Address: ……..
4. I hereby inform about my withdrawal from the sales contract of the following items:
……
……..
……..
5. Date of receipt collecting) of the item: ……
6. Order number to which the return applies * ……..
7. Comments (e.g. reason for return) * ……
8. I confirm that I have read the refund policy. **Returned clothing should be in original, unused condition with all undamaged and unbroken tags.**

In the event of a violation of this rule (i.e. e.g. the product has been used and has signs of wear, washing, damage or intensive smell), the consumer will be charged a cost, being the amount of the reduced value of the goods, up to the amount of the returned price goods.

……
date and signature of the consumer

CONSENT TO THE REIMBURSEMENT OF A DEBT BY BANK TRANSFER

Bank name and account number:……

□□ □□□□ □□□□ □□□□ □□□□ □□□□ □□□□

……
consumer signature

*) - filling is not necessary, but it will streamline and speed up the return process

We encourage you to use the option of exchange for a different size / color (free shipping of exchanged goods in Poland) Exchange can be made up to 7 days after receiving the order. If you want to use this option, please contact the e-shop support in order confirmation of availability. Contact: eshop@aggi.pl, tel. 537 762 203 (on business days from 8:00 to 14:00)

Goods for exchange will be accepted only if it has not been used and has no signs of wear, washing, smell and without damage. The goods must have intact labels and security labels.

Description of the exchange (name of the item to be exchanged - color, size for which it is to be replaced):……
……

……	……	……
Order number to which the exchange relates	*Consumer name and surname*	*date and signature*

filled in by an AGGI employee
Date of receiving the return
……